



TERMS AND CONDITIONS

Reservations

Reservations made online follow Square policies when using a Credit Card. Square's security is second to none and they offer dispute services. To get PDF of this document click here [Privacy Policy](#) PDF. Or just Terms and Conditions PDF

- Data security (PCI) compliance covered
- Free dispute management
- Active fraud prevention and notification of suspicious activity
- End-to-end encryption

Security

- Security is engineered into our products from the ground up. Square and Burney Falls Resort follow industry requirements that keep data safe (instead of passing that responsibility on to you).
- Our systems constantly monitors for suspicious activity. If we suspect something fishy, we notify you and help you avoid lost goods or sales.
- Our tools help prevent the wrong people from accessing your account.

If you do not agree to the Privacy Policy and Terms and Conditions for this website, you may not use it for booking. Notify Management immediately if at park about exception.

Burney Falls Resort- LLC Cancellation Guidelines

To guarantee your campsite, We have processed your credit card for the length of stay requested. Make your online reservations anytime, day or night, here at BurneyFallsResort.com. You'll receive a confirmation email from the campground once you complete your reservation.

Park Speed limit in Park is 5 Miles per Hour. No exceptions!

- Safety of all Guest is important. Do not drive beyond 5 miles an hour or booking will be cancelled.
- All pathed (blacktop) roadways must be kept clear at all times for other Guest, Police and Emergency Vehicles.

Guest Parking

Parking is Limited to one vehicle in each site except for RVs that towed a vehicle in. Added Vehicles are extra charge and must keep in designated parking area for extra vehicles outback.

Quiet Time in the Park

- From **8 PM to 8 AM** is absolute **Quiet Time** and we require minimal noise and sounds by all Guest. Any Noise bothering other Guest will not be tolerated and booking cancelled.
- At any time noise level of any camp by any Guest cannot bother other Guests. **No exceptions! No loud music! No racing engines, No load engines, and No loud people!**

Need to Cancel? If you need to cancel your reservation, please call 530-335-2781 before the deadlines listed below to receive your payment refund, minus a \$15 cancellation fee. ***Text and email notifications of cancellations are not acceptable.***

Cancellations and changes;

1. **RV & Tent Sites Cancellation;**
72 hours cancellation notice is required. Notify your Burney Falls Resort LLC by **Noon, three days** before your scheduled arrival. A full one night booking cost will be collected of total booking. A refund check of remaining balance will be processed with in 7 business days. and sent to name and address in booking.
2. **Cancellation before 3 days Rule 1**
If you have a need to cancel before 3 day rule, call us immediately at phone listed on this website. A 15.00 fee will be deducted. This action takes up to 7 days to process. For cancellations within 72 hours of booking, read terms and conditions.
3. **Camping Cabins: *7 day cancellation notice required.*** Please notify your Burney Falls Resort LLC at least one week before your scheduled arrival. Forfeit of Deposit will occur if cancellation in 7 day period.
4. **All cabins collect a non refundable deposit** if any damage is found by management. All damage cost will be billed to clients card listed on booking. If you notify us **before Rule 3** is invoked, 15.00 dollars will be deducted from your deposit and a check will be processed within 7 business days and sent to the address on Booking.
5. **Reservation changes (except cancellation) before 72 hours or 7 days listed above- no cost!**
6. **Holidays and special events** may have special deposits and/or cancellation requirements. Special conditions may apply during high-demand periods and special events. Please check with Burney Falls Resort LLC management for details.

Drugs and Alcohol and a Nuisance or dispute with others.

If you have a dispute with others, become under the influence and/or are a nuisance to people around you, the local authorities will be called to take care of the issue. ***No distribution of Alcohol or Drugs to Anyone else especially Minors, will be tolerated. No smoking of Marijuana is permitted in this resort. Expulsion from Resort will be immediate.***

Pets and Extra Cars

- Pets are extra over 10 lbs. as determined by management.
- All pets must be on leash and under control of owner when in the park anywhere.

- You must clean up after any mess your pet makes.

Extra Cars, Boats, trailers, motorcycles and people

Extra Cars, Boats, trailers, motorcycles must be stored in storage or off the street pavement in your site space. Management will determine extra costs.

- Site 1 thru 6 and 20 -24 require disconnecting trailers if Vehicle intrudes onto pavement when parked
- Site 7-11 and 25-28 have the same requirement, but larger sites with much more space.
- Pull thru site have plenty of space for small groups. Most can fit a smaller unit plus a large pull thru.
- All extra PERSONS OVER 2 ARE CHARGED EXTRA PER DAY.
- All Guest must pay for extra Car and Guest according to management!

All vehicles, trailers, RVs trailers, ATVs, motorcycles, must not intrude on to pavement. Parking is provided in storage area. **The pavement must always be clear for others, fire, police, and emergency vehicles. No exception!!!**