

Privacy Policies vs. Terms & Conditions



Privacy Policy

Versions: April 7, 2016

Effective Date: April 7, 2016

SurveyMonkey has relocated its international operations hub from Luxembourg to Ireland. As a result, if you have contracted with SurveyMonkey Europe Sarl and you renew that contract on or after January 1, 2015, your contract will be assigned to SurveyMonkey Europe (our Irish company) upon such renewal date. The change in contracting entity will also result in SurveyMonkey Europe becoming the new data controller for your personal data, but the ways in which we handle and process your data will not otherwise change. We will consider that you have consented to these changes if you renew your contract and continue to use our services.

This privacy policy explains how SurveyMonkey handles your personal information and data. We value your trust, so we've strived to present this policy in clear, plain language instead of legalese. The policy is structured so you can quickly find answers to the questions that interest you the most.

This privacy policy applies to all the products, services and websites offered by SurveyMonkey Inc., SurveyMonkey Europe, SurveyMonkey Brasil Internet Ltda. and their affiliates, except where otherwise noted. We refer to those products, services and websites collectively as the "services" in this policy. Some services have supplementary privacy statements that explain in more detail our specific privacy practices in relation to them. Unless otherwise noted, our services are provided by SurveyMonkey Inc. inside of the United States, by SurveyMonkey Brasil Internet Ltda. inside of Brazil, and by SurveyMonkey Europe everywhere else.

Terms and Conditions

Versions: June 2, 2016

Effective Date: June 2, 2016

Thanks for using SurveyMonkey's products and services ("Services").

These Terms of Use ("TOU") contain the terms under which SurveyMonkey and its affiliates provide their Services to you and describe how the Services may be accessed and used.

SurveyMonkey provides a variety of different services. Additional service-specific terms and policies (including rules and guidelines) apply to some Services ("Additional Terms"). Those Additional Terms become a part of your agreement with us if you use those Services. For example, if you use our survey services, the Survey Platform Terms of Service apply.

You can view a full list of Additional Terms in our Legal Center. We refer to the combination of these Terms of Use and any applicable Additional Terms collectively as these "Terms".

You indicate your agreement to these Terms by clicking or tapping on a button indicating your acceptance of these Terms, by executing a document that references them, or by using the Services.

If you will be using the Services on behalf of an organization, you agree to these Terms on behalf of that organization and you represent that you have the authority to do so. In such case, "you" and "your" will refer to that organization.

Certain country-specific terms in Section 14.3 may apply to you if you are located outside the United States.

Privacy Policy

Privacy Policies and Terms and Conditions



TERMS AND CONDITIONS

Reservations

Reservations made online follow Square policies when using a Credit Card. Square's security is second to none and they offer dispute services. To get PDF of this document click here [Privacy Policy – Burney Falls RV Resort Park](#) PDF. Or just [Terms and Conditions](#) PDF

- Data security (PCI) compliance covered
- Free dispute management

- Active fraud prevention and notification of suspicious activity
- End-to-end encryption

Security

- Security is engineered into our products from the ground up. Square and Burney Falls Resort follow industry requirements that keep data safe (instead of passing that responsibility on to you).
- Our systems constantly monitors for suspicious activity. If we suspect something fishy, we notify you and help you avoid lost goods or sales.
- Our tools help prevent the wrong people from accessing your account.

If you do not agree to the Privacy Policy and Terms and Conditions for this website, you may not use it for booking. Notify Management immediately if at park about exception.

Burney Falls Resort- LLC Cancellation Guidelines

To guarantee your campsite, We have processed your credit card for the length of stay requested. Make your online reservations anytime, day or night, here at BurneyFallsResort.com. You'll receive a confirmation email from the campground once you complete your reservation.

Park Speed limit in Park is 5 Miles per Hour. No exceptions!

- Safety of all Guest is important. Do not drive beyond 5 miles an hour or booking will be cancelled.
- All pathed (blacktop) roadways must be kept clear at all times for other Guest, Police and Emergency Vehicles.

Guest Parking

Parking is Limited to one vehicle in each site except for RVs that towed a vehicle in. Added Vehicles are extra charge and must keep in designated parking area for extra vehicles outback.

Quiet Time in the Park

- From **8 PM to 8 AM** is absolute **Quiet Time** and we require minimal noise and sounds by all Guest. Any Noise bothering other Guest will not be tolerated and booking cancelled.
- At any time noise level of any camp by any Guest cannot bother other Guests. **No exceptions! No loud music! No racing engines, No load engines, and No loud people!**

Need to Cancel? If you need to cancel your reservation, please call 530-335-2781 before the deadlines listed below to receive your payment refund, minus a \$15 cancellation fee. ***Text and email notifications of cancellations are not acceptable.***

Cancellations and changes;

1. RV & Tent Sites Cancellation;

72 hours cancellation notice is required. Notify your Burney Falls Resort LLC by **Noon, three**

days before your scheduled arrival. A full one night booking cost will be collected of total booking. A refund check of remaining balance will be processed within 7 business days and sent to name and address in booking.

2. **Cancellation before 3 days Rule 1**

If you have a need to cancel before 3 day rule, call us immediately at phone listed on this website. A 15.00 fee will be deducted. This action takes up to 7 days to process. For cancellations within 72 hours of booking, read terms and conditions.

3. **Camping Cabins: 7 day cancellation notice required.** Please notify your Burney Falls Resort LLC at least one week before your scheduled arrival. Forfeit of Deposit will occur if cancellation in 7 day period.

4. **All cabins collect a non refundable deposit** if any damage is found by management. All damage cost will be billed to clients card listed on booking. If you notify us **before Rule 3** is invoked, 15.00 dollars will be deducted from your deposit and a check will be processed within 7 business days and sent to the address on Booking.

5. **Reservation changes (except cancellation) before 72 hours or 7 days listed above- no cost!**

6. **Holidays and special events** may have special deposits and/or cancellation requirements. Special conditions may apply during high-demand periods and special events. Please check with Burney Falls Resort LLC management for details.

Drugs and Alcohol and a Nuisance or dispute with others.

If you have a dispute with others, become under the influence and/or are a nuisance to people around you, the local authorities will be called to take care of the issue. *No distribution of Alcohol or Drugs to Anyone else especially Minors, will be tolerated. No smoking of Marijuana is permitted in this resort. Expulsion from Resort will be immediate.*

Pets and Extra Cars

- Pets are extra over 10 lbs. as determined by management.
- All pets must be on leash and under control of owner when in the park anywhere.
- You must clean up after any mess your pet makes.

Extra Cars, Boats, trailers, motorcycles and people

Extra Cars, Boats, trailers, motorcycles must be stored in storage or off the street pavement in your site space. Management will determine extra costs.

- Site 1 thru 6 and 20 -24 require disconnecting trailers if Vehicle intrudes onto pavement when parked
- Site 7-11 and 25-28 have the same requirement, but larger sites with much more space.
- Pull thru site have plenty of space for small groups. Most can fit a smaller unit plus a large pull thru.
- All extra PERSONS OVER 2 ARE CHARGED EXTRA PER DAY.
- All Guest must pay for extra Car and Guest according to management!

All vehicles, trailers, RVs trailers, ATVs, motorcycles, must not intrude on to pavement. Parking is provided in storage area. **The pavement must always be clear for others, fire, police, and emergency vehicles. No exception!!!**



Privacy Policy

PRIVACY POLICY

Burney Falls Resort LLC. (“we” or “us”) respects the importance of the privacy of your Personal Information, which means information that identifies you personally, either alone or in combination with other information available to us. This Privacy Policy discloses privacy practices for information we collect at our park, resort, campground and on the website BurneyFallsResort.com (the “Site”). It gives you notice regarding:

- Personal Information we collect, how we use it, and with whom we may share it
- Choices you may make regarding our use of your data
- Security procedures we use to protect your Personal Information from misuse
- How you can correct any inaccuracies in your Personal Information
- Security and retention of your Personal Information
- Links to other websites
- Changes to this Privacy Policy

If you do not agree to the Privacy Policy and Terms of Use for the Site, you may not use it. Log off immediately!!!

By using, browsing, or accessing BurneyFallsResort.com, you agree to the terms of this [Privacy Policy](#). Your visit to BurneyFallsResort.com and any dispute over privacy are subject to the , including limitations on damages and application of the law of the State of California, U.S.A. Use of BurneyFallsResort.com is strictly voluntary.

DATA COLLECTION, USE, AND SHARING

Burney Falls Resort LLC collects your computer’s Internet protocol (IP) address, which you necessarily disclose when you visit BurneyFallsResort.com so that our computer may send data (such as the web pages you request) to your computer. The Site utilizes “cookies,” which are anonymous, unique identifiers that web pages on the Site may use to store data on your computer or send data to our web server. We may use cookie data to “recognize” you when you visit the Site in the future, to troubleshoot how the Site operates, and for internal analysis of how people use the Site. Should you decide not to accept cookies from the Site, you will limit the functionality we can provide when you visit the Site.

Burney Falls Resort LLC receive and may store Personal Information you enter on the Site or give to us in any other way, such as at a campground. For example, we collect information that you voluntarily give us by [Contact](#)

[Us Page](#), by conducting business with us on this Site, or by registering on BurneyFallsResort.com or in person to camp at Burney Falls Resort. If you choose to share any Personal Information with us, you will see that the amount and type of Personal Information required by us depends on the activity you are engaging in. For example, to reserve a campsite, you must provide contact information (such as name, address, and telephone number) and financial information (such as credit card number and expiration date). We use this information to bill you or to fulfill your reservation or other purchase. If Burney Falls Resort LLC have trouble processing your reservation or other purchase, management will use this information to contact you.

Burney Falls Resort LLC will use the Personal Information you provide for particular activities, including, without limitation, processing your reservation; processing your credit card payment; collections; customer service; marketing and research; providing services, product, promotional and other information to you with your consent; and to contact you regarding administrative notices. We may share this information with our franchisees and with marketing partners, advertisers, and other parties with whom we collaborate to provide specific services to you. When you sign up for certain services, we will share names, or other contact information necessary for the third party to fulfill your order or intent to obtain the service or services. For example, we must release your credit card information to credit card authorization service providers and our credit card-acquiring (Square) process your payment for purchases.

From time-to-time, Burney Falls Resort LLC request information on the Site via surveys, sweepstakes, or contests. Participation in these surveys, sweepstakes, or contests is voluntary, and you may choose whether to participate and therefore disclose information. Information requested may include contact information (such as name, address, telephone number, e-mail address) and demographic information (such as zip code or age level). We use contact information to notify sweepstakes and contest winners and award prizes. Burney Falls Resort LLC uses survey information to monitor and improve the use and satisfaction of BurneyFallsResort.com and your camping experience at Burney Falls Resort.

Burney Falls Resort LLC do research on our users' demographics, interests, and behavior based on the information provided to us during your use of BurneyFallsResort.com or our campgrounds and may aggregate the data collected. Aggregated data does not include Personal Information. We may share this aggregate information with vendors, potential advertisers, business partners, or other third parties.

Burney Falls Resort LLC will disclose information in any of the following circumstances:

1. in response to a subpoena, search warrant, court order, or other legal process or request, or as may otherwise be required by applicable law or regulation;
2. to protect and defend our rights or property or those of its affiliates, dealers, business partners, or others; or
3. as we, in our sole discretion, believe is appropriate under exigent circumstances in response to a perceived threat to the personal safety, property, or rights of any person or organization.

Since our database is a business asset, in the event we are reorganize or sell the business or agree to merge with another company, you consent to the sale, assignment, or transfer of your Personal Information to a purchaser of all or substantially all of our business assets, or to an affiliate, as applicable.

Unless you ask us not to, you consent to our contacting you via e-mail in the future to tell you about specials, new camping opportunities, new services, or changes to this Privacy Policy. We will never request your password, user name, credit card information or other personal information through [Contact Us Page](#).

YOUR CONTROL OF INFORMATION

You may [opt out of any future communications from us](#) at any time. You can do the following at any time by contacting us via the [Contact Us Page](#) or phone number given on BurneyFallsResort.com:

- See what data Burney Falls Resort LLC have about you, if any.